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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

My ISP for several years now has been a small local company called Sonic.net. I use them because the larger corporations in this area (Comcast, ATT) have terrible support and service.

ATT recently demonstrated their attitude toward support with their attitude by throttling bandwidth for the firefighting services here in Northern California. I have had personal dealings with Comcast's cavalier attitude toward customer support while trying to unravel problems with a friend's account. He is 84 years old and couldn't deal with them directly.

As I understand it, AT&T and US Telecom recently petitioned you (the FCC) to take away access to unbundled network elements. This will almost certainly increase pressure on smaller ISP's and give the bigger corporations a boost toward monopolizing the broadband market.

I oppose these changes.

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